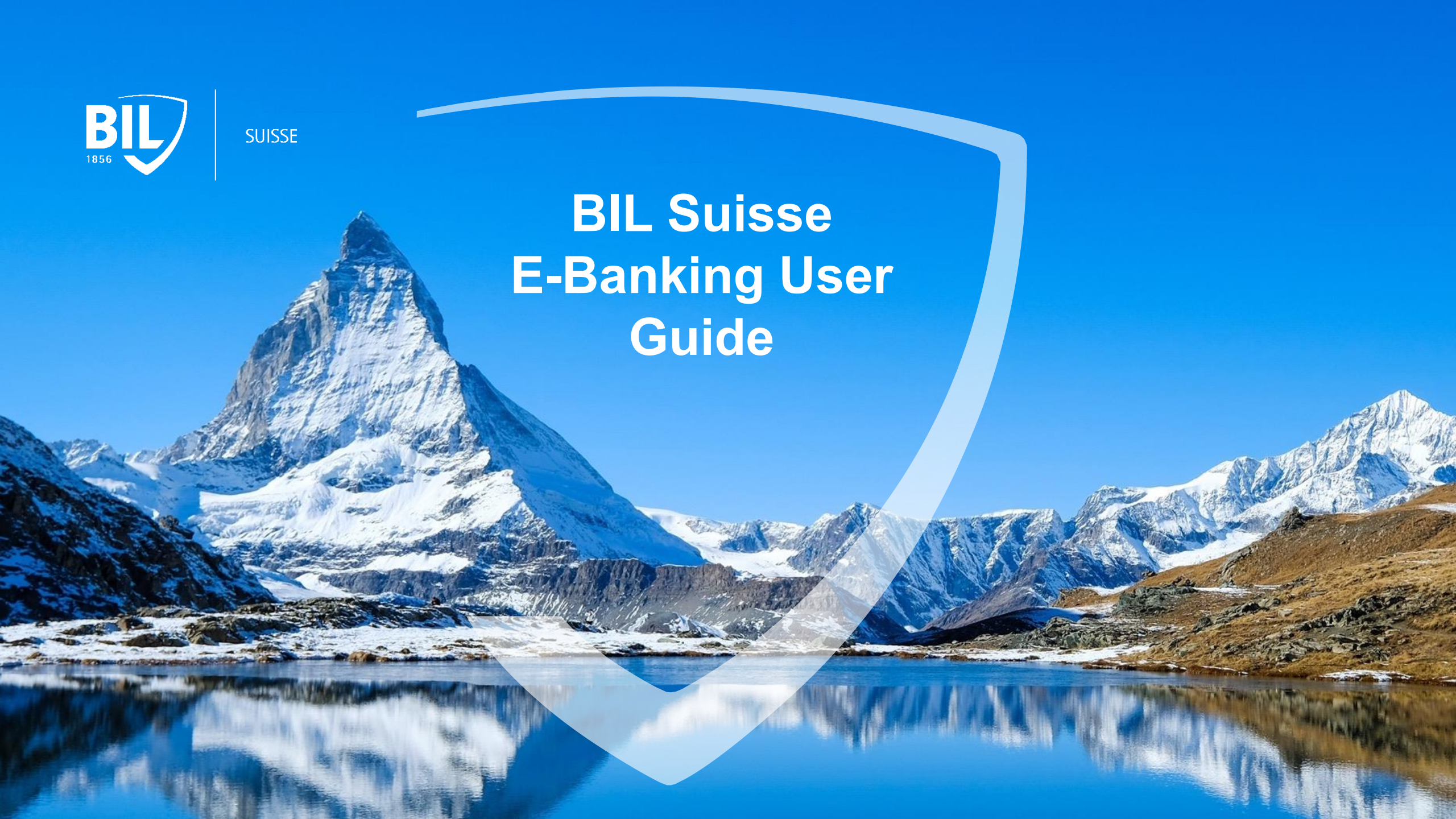




SUISSE

# BIL Suisse E-Banking User Guide



# How to activate, login and explore the new BIL Suisse E-Banking



# Activate, login and explore the new BIL Suisse E-Banking



## E-Banking

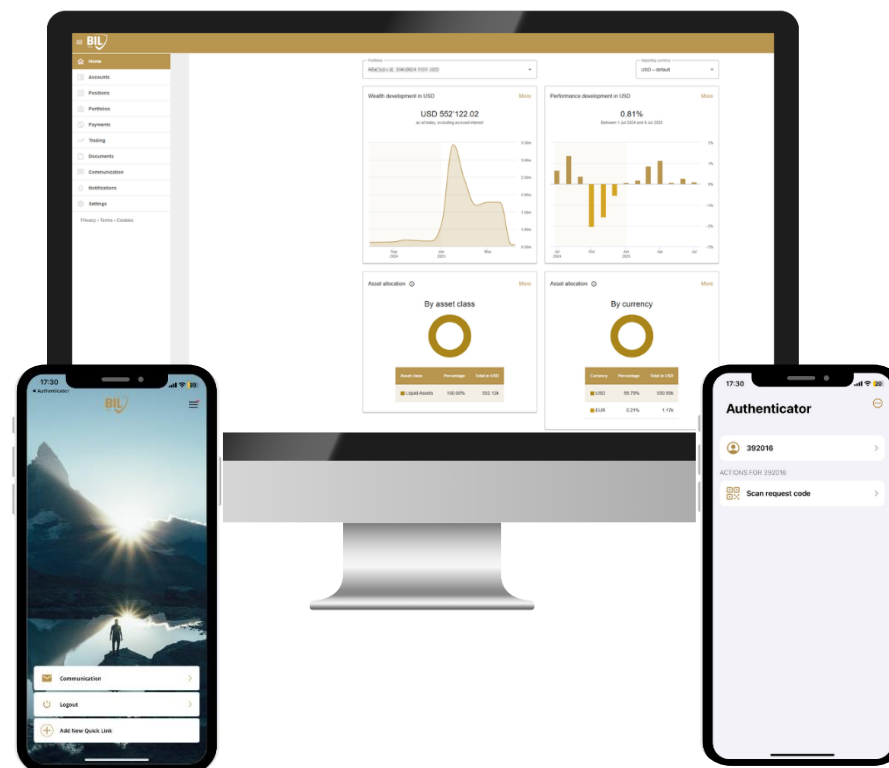
Our E-Banking system provides a secure and user-friendly platform, ensuring that you can manage your finances with confidence and ease

## Mobile Banking

Our Mobile Banking service offers seamless access to your financial accounts anytime, anywhere, empowering you to take control of your finances on the go

## Authenticator App

Our Authenticator App enhances your security by generating time-based one-time passwords, ensuring that your accounts are protected with an extra layer of safety wherever you are.



# **Step by step Guide for activating the Authenticator App for E-Banking**

# Activating the Authenticator App for E-Banking (1/2)



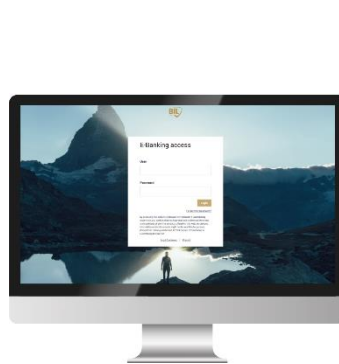
## Before starting the activation

- 1) Have your BIL Suisse Activation letter containing your UserID and cryptogram and the initial password received through your RM within reach.
- 2) Download the BIL Suisse Authenticator App from the Google Play or App Store on your mobile phone.

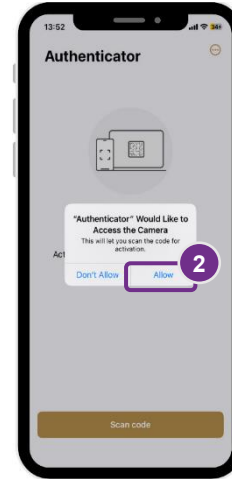


**Login** to BIL Suisse E-Banking via [ebanking.bil.ch](https://ebanking.bil.ch) or via the link on the BIL Suisse Home Page. Ensure this is done on a computer or laptop

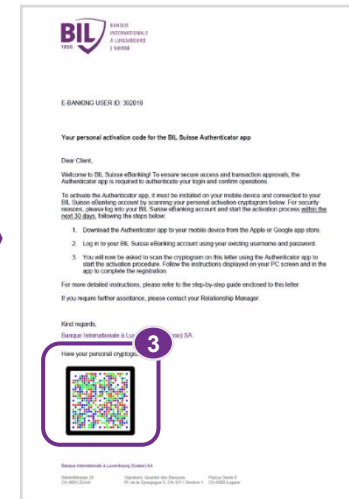
## Follow these steps to activate the BIL Suisse Authenticator



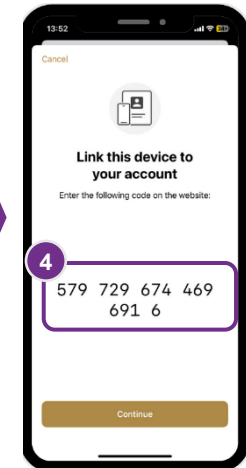
**Open** the BIL Suisse Authenticator App on your phone and **select** "Scan Code"



**Allow** the App to access the camera on your device



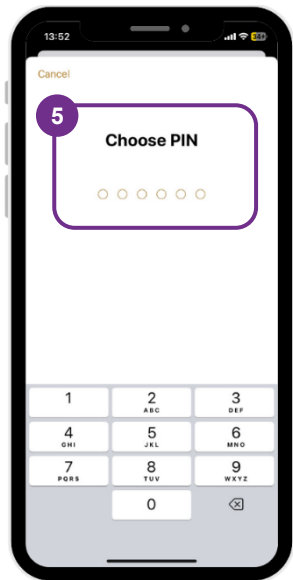
**Scan** the cryptogram of your activation letter (in case of printing ensure that the cryptogram is in colour)



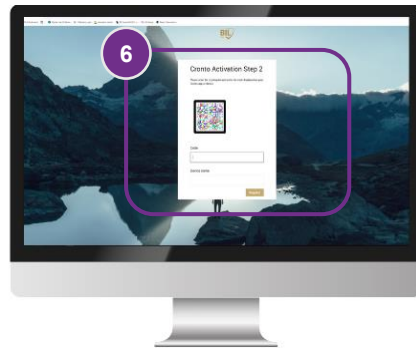
**Enter** the code displayed in the App in E-Banking

# Activating the Authenticator App for E-Banking (2/2)

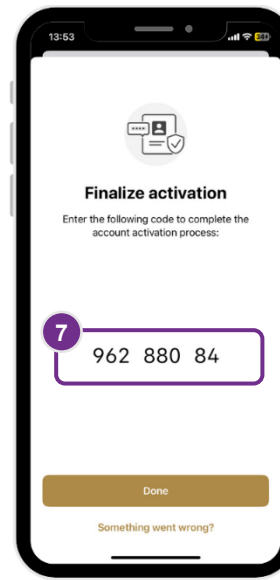
Complete steps to activate the BIL Suisse Authenticator App



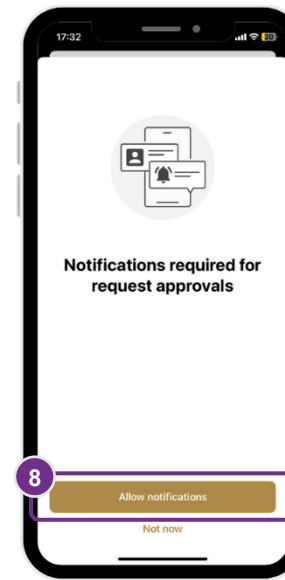
**Choose** a 6 digit PIN to secure the Authenticator App and **activate** Touch- or Face-ID to simplify the App access (Please memorize your PIN as it cannot be reset)



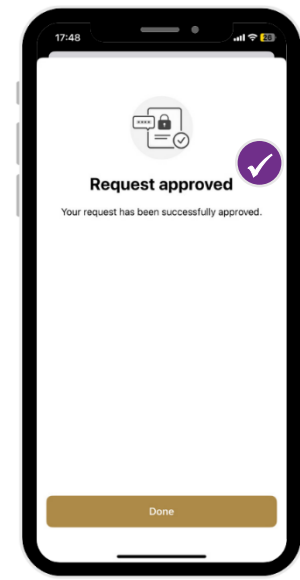
**Scan** the cryptogram displayed on your E-Banking screen with the Authenticator App



**Insert** the code in E-Banking



**Allow** on the Authenticator App the sending of push notifications to ensure a smooth user experience



**Successful completion** of your E-Banking activation

# Login on the new BIL Suisse E-Banking web- or mobile Banking



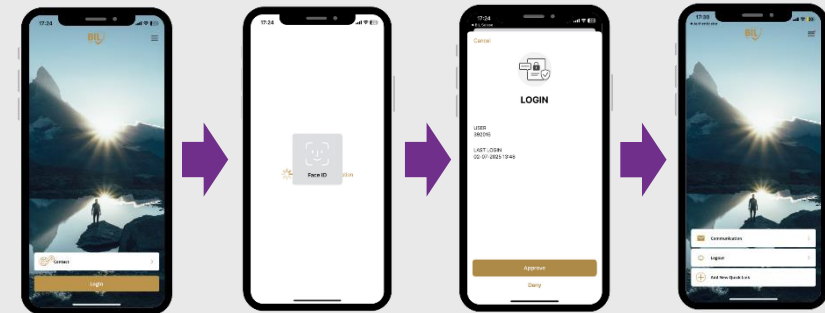
## Via E-Banking

- Go to [ebanking.bil.ch](https://ebanking.bil.ch) on your browser
- Enter your Contract Number and Password
- Click on the notification that you received on your Authenticator App and approve the access for the E-Banking



## Via Mobile Banking

- Open the BIL Suisse Mobile Banking App on your mobile
- Enter your password (if you haven't activated the Face ID)
- Click on the notification that you received on your Authenticator App and approve the access for the Mobile Banking



- In case push notifications don't come through or you are not connected to a Wi-Fi network, click on "Offline Mode"
- Open the Authenticator App, click on "Scan Code" and scan the displayed cryptogram
- Enter the number provided by the app into the required field on the web page or approve the pop-up request via face ID or fingerprint as prompted

# BIL Suisse E-Banking Web Application home dashboard



After logging in, the home dashboard is displayed:



No	Description	No	Description
1	Show / hide menu	10	Set up notification for account balance values etc.
2	Return to home dashboard	11	Settings allow you to set the display language, enable mobile banking, apply reporting settings and further customize the application
3	Go to account overview and drill down into account transactions	12	Links to privacy, terms and conditions and cookies information
4	Go to positions overview (by asset class or currency – portfolio positions and accounts) and drill down into position details and account transactions)	13	Select portfolio to be displayed
5	Go to portfolios overview → drill down into portfolio details	14	Set reporting currency
6	Enter and manage single / recurring payments and payment templates	15	Wealth development chart → click to drill down and explore
7	Enter and manage equity, ETF, bond and fund trades	16	Performance chart → click to drill down and explore
8	Your Inbox for all documents received in Digital Banking. You can order single documents and subscribe to periodic portfolio and account statements. Upload documents (document vault)	17	Asset allocation by asset class chart → click to drill down and explore
9	Send and receive messages to/from your BIL Suisse Relationship Manager	18	Asset allocation by currency chart → click to drill down and explore



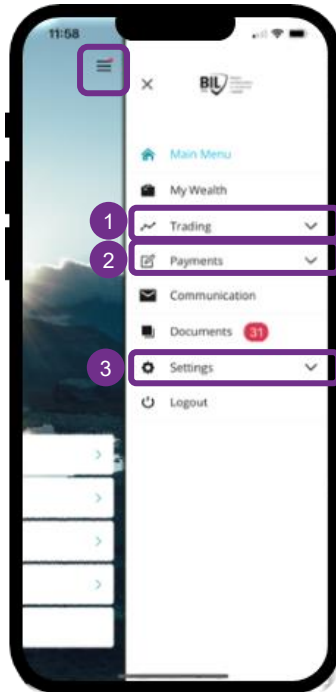
# BIL Suisse E-Banking Web Application home dashboard



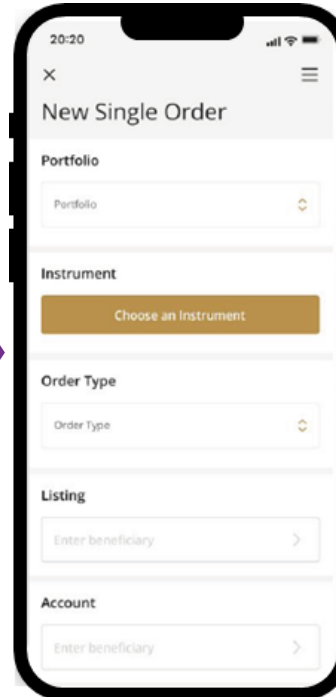
After initial login the home dashboard is displayed.



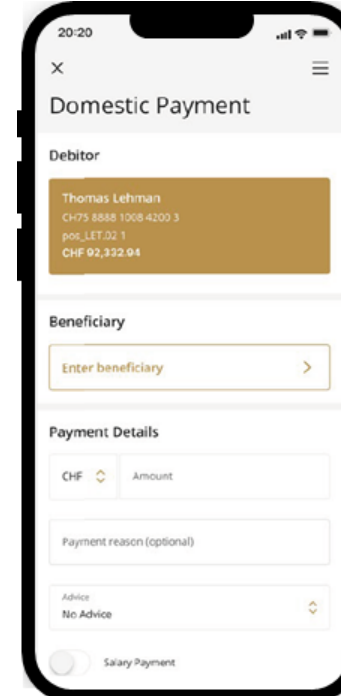
Click on the menu button to see all the functionalities



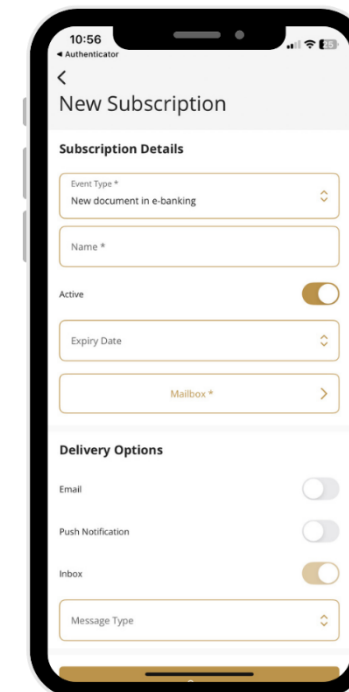
**1 Trading:** Enter a new buy or sell order for equities, bonds or funds



**2 Payments:** Enter a new payment



**3 Settings:** Setting up Push Notifications



- Select to remove a quick link
- Select to add a quick link

# Contact



For further inquiries or assistance, please feel free to reach out to your Relationship Manager or contact the bank directly via:

**Phone:** +41 58 810 82 92

**Website:** [www.bil.ch](http://www.bil.ch) (Use the contact button to fill in our form)

We are happy to help you with any questions or concerns you may have

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